

Refund / Donation Correction Policy

Our commitment

Fuel A Fire understands that donation errors occasionally occur and is committed to addressing concerns fairly and promptly.

Donation corrections

If you believe a donation was submitted incorrectly, please contact us as soon as possible.

Refund requests

Refund requests may be considered in situations such as:

- Duplicate donations
- Incorrect donation amounts
- Unauthorized transactions
- Technical processing errors

Request timeframe

Refund requests should generally be submitted within 30 days of the donation date.

Approved refunds

Approved refunds will be returned using the original payment method whenever possible.

Restricted donations

Requests involving funds already distributed to supported programs may require additional review.

Contact us

To request a correction or refund, please contact Fuel A Fire using the contact information provided on our website.